

### The Glucose Control Resistance Scale (GCRS)

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#### Abstract

**Objective:** While past research found family conflict, disordered eating, body image concerns, and anxious self-doubts may affect glucose control (A1C), available measures of adherence mainly focus on management tasks. The goal of the current study was to combine emotional distress and beliefs with decisions on management in a new measure of adolescent resistance to treatment adherence: the 12-item Glucose Control Resistance Scale (GCRS).

**Methods:** Participants included 135 adolescents and their parents from a pediatric diabetes clinic. Surveys measured family conflict, body image concerns, anxious self-doubts, and glucose control resistance.

**Results:** Factor analysis showed 12 items with loadings of .40 or higher to form the Glucose Control Resistance Scale (GCRS).

The scale had adequate reliability and there was a significant correlation between child and parent GCRS scores. One factor, family conflict, was significantly related to A1C levels, but the set of four factors explained a total of 12% of the variance in A1C levels. Of the adolescent demographic variables considered (gender, number of parents at home, age, BMIz), only gender was significantly associated with adolescent perceptions of family conflict.

**Conclusion:** The GCRS may allow diabetic care teams to better understand the origin of family conflict perceptions and the motivational beliefs that modify behavior and contribute to independent self-management and glucose control. Each question was designed to be meaningful in interventions by addressing common items of resistance to adherence and impulsive management decisions. The GCRS may be used by providers as an initial short screening survey on an annual or semi-annual basis.

**Keywords:** Adolescent beliefs, Type I diabetes, family conflict, resistance, non-compliance

#### What is already known on this topic?

Non-compliance remains a problem for some adolescents with Type 1 Diabetes despite adequate teaching of management skills. Anxiety, depression, disordered eating, and family conflict have been measured and found to be related to glucose control.

#### What does this study add?

The GCRS is a brief measure of adolescent adherence to treatment that may allow diabetic care teams to better understand the origin of family conflict perceptions and the motivational beliefs that modify behavior and contribute to independent self-management and glucose control. Each question was designed to be meaningful in interventions by addressing common items of resistance to adherence and impulsive management decisions. The GCRS may be used by providers as an initial short screening survey on an annual or semi-annual basis. The findings from the present study document that the GCRS actually is correlated with A1C, but the comparison of the four areas of belief demonstrate family conflict is the most significant predictor of A1C. These results may alert clinicians to the importance of addressing family conflict as part of their overall diabetes intervention.

#### The Glucose Control Resistance Scale (GCRS)

It is well-established that uncontrolled diabetes is associated with increased risk for morbidity and mortality. Current management, based on compliance with treatment recommendations, is often frustrating for patients, their families, and providers (1,2). Glucose control can be especially difficult for adolescents due to their decisions and beliefs regarding diabetes and its treatment. Available screening questionnaires focus on management tasks but fail to link these tasks to typical adolescent challenges such as defiance or resistance and resultant management decisions and beliefs. Combining attitudes of defiance or resistance with specific decisions on management can be useful in patient care because such lack of motivation may influence compliance as much as does the large number of burdensome management tasks.

Challenges regarding diabetic management may be related to developmental changes. Adolescents are becoming more independent, yet often require parental intervention with diabetic care. In some cases this leads to increased family conflict which has been found to be associated with higher A1C (3,4,5). Increased sexual interest can influence both weight and body image concerns which have been found to result in higher A1C (6,7). Additionally, adolescents often report anxiety and self-doubts which have been associated with worse glucose control (3,8). Other beliefs prevalent in adolescents are a sense of physical "invincibility," identifying with being independent, being in control, defying or being resistant to parents (9). These beliefs

combined with a physiologic lag in cognitive processing can lead to difficulty with focusing on the future or accepting the adverse consequences which occur from neglect of metabolic control. These emotional beliefs may also lead to feeling there are no problems with resisting medically-recommended guidelines for glucose control. In many cases of uncontrolled diabetes, disordered beliefs in one of four areas of competence (family conflict, disordered eating, anxiety or resistance) are the cause of non-adherence to treatment recommendations.

Commonly used screening tests of adherence (10, 11) measure management skills directly correlated with glucose control. These measures have largely removed psychological parameters from the management tasks, when the psychological factors may limit adherence and require intervention.

Studies have explored issues related to motivation in adolescents with diabetes. For example, self-efficacy and outcome expectations were found to be related to diabetes self-management adherence and glycemic control (12). Motivation has also been integrated into treatment as a growing number of providers advocate the use of motivational interviewing (13). Some surveys contain distress items generated by the burden of management tasks, for example "Feeling overwhelmed by my diabetes regime" (14). Other questionnaires list management tasks. However, intervention in one of these areas may not generalize to the other. Attention to both distress and task is needed for improvement of diabetic self-management.

Discussing both distress and management in the diabetes outpatient visit with both patient and family is useful, beginning with determining if the patient not only values the required management tasks, but can accomplish these tasks. This information can help the provider determine whether the adolescent understands these tasks and how the family can be sufficiently supportive to accomplish these tasks. The intervention process begins with identifying a distressing problem as the starting point from which to develop new problem-solving skills related to the specific stress in question. For example, "It's too hard to calculate my insulin dose" would lead to exploring easier ways for the individual patient to determine a safe dose.

**Purpose of present study**

The purpose of the present study was to develop a scale measuring resistance and impulsive decisions, thus enabling providers to be more effective in dealing with distress and fostering management tasks. This study is also the first to consider another adolescent-specific belief that may be associated with how well they control A1C, which is a sense of "invincibility" and resistance to the steps needed for metabolic control.

**Methods**

**Study participants**

The primary sample included 135 adolescents with Type I diabetes from a hospital-based pediatric diabetes program (51.9% male; 77.4% with both parents at home; mean age = 15.05 years, SD = 2.35; mean BMIz = .73, SD = .97; mean A1C = 9.03%, SD = 1.84) who had been referred to the diabetes program by primary care providers. To examine parents' perception of their adolescents' resistance, parents of these adolescents were asked to answer the same questions presented to the adolescents, with 127 parents completing this survey (52.0% male adolescents; 77.4% with both parents at home; mean adolescent age = 14.94 years, SD = 2.2; mean adolescent BMIz = .72, SD = .98; mean adolescent A1C = 9.04%, SD = 1.80).

**Item Development**

We observed clinically and hypothesized patients focus on modifying their behavior much more quickly when a perceived burden or distress is discussed in terms of a specific impulsive management decision as these impulsive behaviors may not be admitted by the patient (5). For example, the patient who endorses "I fear hypoglycemia so when I feel low I just eat rather than checking my blood sugar" was not likely to admit he doesn't check the blood glucose if he were not emotionally engaged by the memory of fear. The questions contain a stated or evident burden (the large number of daily self-control tasks required in diabetes). In aggregate, burdens may lead to distress and maladaptive management decisions. For example "It's too hard to calculate my insulin dose, so I guess how much to take." All questions were obtained from adolescents with uncontrolled diabetes despite having completed diabetic education. The questions covered areas of diabetic care including diet, insulin administration, blood testing, and hypoglycemia management. Each question contains both a burden and impulsive maladaptive management decision, for example "If I think my blood sugar is high, I decide not to take it." Most questions contained explicit burden and management decision components; in one question distress may be implied by the endorsed decision, "I do not eat breakfast." Questions were reviewed and edited by a team of two pediatric endocrinologists, five diabetes educators (three pediatric diabetic nurses and two pediatric dietitians) and a pediatric psychologist.

**Measurement**

Research procedures were approved by the Institutional Review Board at Penn State Hershey (IRB Protocol No. 37210EP). Informed consent was obtained from both adolescents and their parents/caregivers prior to completion of the surveys. This primary sample of 135 adolescents with diabetes completed surveys to develop the new Glucose Control Resistance Scale (GCRS), and to compare which of four adolescent beliefs best explained variance in the adolescents' A1C levels (See Table 1 for descriptive statistics). In addition to the initial adolescent and parent surveys, 29 of the 135 participants completed items from the GCRS at a second occasion two to four weeks after the initial completion for test-retest reliability (41.4% male; 72.4% with both parents at home; mean age = 15.15 years, SD = 1.93; mean BMIz = .60, SD = .76; mean A1C = 9.39%, SD = 1.68). Thirty-five adolescents also completed a follow-up survey at a mean of 1.8 years (6 months – 4 years).

Adolescents and parents completed a survey to report whether or not (0 = no, 1 = yes) they agreed with 19 possible beliefs about glucose control resistance. Factor analysis identified a final set of 12 questions included in the new GCRS and the score was calculated as the total number of agreements.

The adolescent's perception of family conflict was measured with the Diabetes Family Conflict Scale (4). The score for family conflict was calculated as the mean three-point rating for the 19 items, and internal reliability for this measure was adequate ( $\alpha = .86$ ).

The adolescent's perception of weight and body image concern was measured with the 16-item Diabetes Eating Problem Survey (15). The score for weight concern was calculated as the mean six-point rating for the 16 items and internal reliability for this measure was adequate ( $\alpha = .84$ ).

The adolescents' anxious self-doubts were measured with the 11-item Anxiety Sensitivity Index (16). The score was calculated as the mean five-point rating for the 11 items and internal reliability for this measure was adequate ( $\alpha = .85$ ).

#### Statistical analysis

Exploratory factor analysis was conducted for the 19 beliefs using a principle components approach with the requirement that each item showed a factor loading of .40 or higher (See Table 2.) Internal reliability in the form of Cronbach's alpha ( $\alpha$ ) was calculated for the remaining 12 items. Test-retest reliability was calculated as the Pearson correlation coefficient ( $r$ ) in 29 adolescents across two occasions two to four weeks apart.

To examine how well parents perceived beliefs of their adolescents, a Pearson correlation coefficient ( $r$ ) was calculated between the GCRS score of the adolescent and parent.

Because the four adolescent beliefs (FAMILY CONFLICT, WEIGHT CONCERNS, SELF DOUBT, RESISTANCE) are likely to be intercorrelated, their association with A1C must be analyzed with more than bivariate correlations. To examine which beliefs held by adolescents were associated with A1C a multiple regression analysis of 135 adolescents was conducted with A1C scores serving as the criterion variable and with their four belief scores serving as possible predictor variables: perceptions of family conflict (DFCS), weight and body image concerns (DEPS), anxious self-doubts (ASI), and glucose control resistance (the new GCRS).

To determine which demographic characteristics (gender, number of parents at home, age, BMI z score) were associated with beliefs found in above analyses to be significantly associated with A1C, a 2 X 2 ANCOVA examined the belief score as the dependent variable compared across two adolescent genders (male, female) and across two parent conditions (both parents at home, single parent at home), with adolescent age and BMIz considered as covariates.

#### Results

##### Psychometrics of the new Glucose Control Resistance Scale (GCRS)

Exploratory factor analysis revealed a principle component of 12 items showing factor loadings of .40 or higher to become the new Glucose Control Resistance Scale (GCRS). (See Table 2). Internal reliability was adequate for both the adolescents' beliefs ( $\alpha = .80$ ) and for their parents' perceptions of their beliefs ( $\alpha = .81$ ). Test-retest reliability was .68, near and only slightly lower than the traditionally recommended .70 value ( $r = .68, p = .000$ ). Additionally, see Table 3 for bivariate correlations for each pair of the four adolescent beliefs examined in the present study: glucose control resistance, family conflict, weight concern, anxious self-doubt.

##### How well do parents understand their adolescents' glucose control resistance?

The Pearson correlation coefficient between the adolescents' and parents' GCRS scores suggests parents had moderately high understanding of their adolescents' glucose control resistance beliefs ( $r = .50, p = .000$ ).

##### Which of four adolescent beliefs are associated with glucose control (A1C)?

The multiple regression analysis revealed that of the four adolescent beliefs considered (family conflict, weight concerns, self-doubts, and glucose control resistance), only family conflict was significantly associated with worse (higher) A1C levels ( $r = .31$ ), with the set of four beliefs explaining a total of 12% of the variance in A1C levels ( $R^2 = .12$ ) (See Table 4.). Although not associated directly with A1C, GCRS was highly correlated with Family Conflict ( $r = .54$ ) and with weight/eating concerns ( $r = .59$ ). Also associated with Family Conflict were weight/eating concerns ( $r = .71$ ), and anxiety ( $r = .40$ ).

##### Which adolescent demographics are associated with their family conflict beliefs?

The 2 X 2 ANCOVA revealed that of the adolescent demographic variables considered (gender, number of parents at home, age, BMIz), only gender was significantly associated with adolescent perceptions of family conflict with females reporting more than did males (female mean = .30, SD = .30; male mean = .21, SD = .22) (See Table 5.).

#### Discussion

A new Glucose Control Resistance Scale (GCRS) showed strong psychometric characteristics of test-retest reliability and internal reliability, both for the adolescents themselves and their parents. The psychological factor of defiance or "resistance" to recommended glucose control practices has frequently not been the focus of screening surveys. A correlation of GCRS was found with Anxiety and a high correlation with Weight Concern and Family Conflict, providing convergent validity with measures important for diabetic self-management. The unique feature of "resistance" and the convergent validity with other scales of diabetic distress suggest the GCRS may be useful as an initial short screening measure in the diabetic office on a yearly or biannual basis. Items could be addressed in real time at the outpatient visit, and if needed, changes in management could be made such as referral to a psychologist or other provider, further education, or more intensive follow-up. The items may also present an opportunity for providers to utilize the protective processes of benefit finding, optimism, or adaptive coping with a specific diabetic management task. This approach has been shown to ameliorate family conflict (17).

Another new feature of the present study is comparison of the four areas of competence for their association with A1C levels. The four beliefs included perceptions of family conflict, weight and body image concerns, anxious self-doubts, and the concept of glucose control resistance (GCRS). Taken together, these four adolescent beliefs explained 12% of the variance in A1C levels. The scales of individual psychologic parameters (GCRS, Weight Concern, Anxiety) were all moderately or highly correlated with Family Conflict (Table 3), and Family Conflict was correlated with A1C explaining 9% of the variability. This suggests reducing family conflict is one critical step in glucose control, and that in working on the reduction of family conflict, it may be important to address the beliefs and decisions of GCRS, weight concerns or anxiety in the adolescent.

Our findings support the reported correlation of Family Conflict and A1C (4,18). Poor control by the adolescent generates conflict and resultant strict authoritarian style of parents may lead to anger or anxiety in the adolescent with worsening glucose control and threatened self-motivation (19).

Both diabetic management and family therapy with the adolescent are challenging but the GCRS may be used for problem-solving in the office or to monitor a patient after referral to a mental health care provider. The most productive focus is how family can help the adolescent improve self-management which then improves feelings of self-sufficiency. The key is to be helpful when needed (authoritative) but not controlling (authoritarian) (20) and the tone of communication is more important than the frequency of talking (20,21). Continued family involvement as the teen shares greater responsibility is recommended (7). Anxiety which may involve needle phobia or fear of hypoglycemia (22) was found to predict A1C one year later (3). Depression was correlated with A1C but knowledge of diabetic management was not (23). Symptoms of anxiety and depression are frequently found in the same patient, with anxiety reported even more frequently than depression. Screening for anxiety has been proposed to be an adequate measure for depression screening (24). Diabetic distress was correlated with anxiety and family conflict (25) and supported our findings that GCRS questions of distress and decision were correlated with anxiety and highly correlated with family conflict.

Use of the GCRS may uncover previously unmentioned information that can be utilized in treatment. The set of 12 questions contains several areas of impulsive or maladaptive behavior decisions. One type of behavior in several questions is a lack of action, possibly based on a belief that it is acceptable to deny the problem, defy parents or feel invincible. For example, "If I think my blood sugar is high, I decide not to check it." Another type of behavior is endorsing "liking" as a justification for not adhering to recommendations, such as "I like to get or buy extra food at school, more than on my meal plan." This new measure may allow adolescents to become more comfortable in discussion with health care providers, help both patient and provider better understand concerns of the adolescent, and thus enable behavioral change. For example, in response to the question "It's too hard to calculate my dose, so I just guess how much to take," discussion with the adolescent might include how this decision makes him feel, and the benefits he perceives from the belief. Discussion might unveil underlying needs and feelings that when expressed can facilitate the discovery of alternative approaches in management that are workable and acceptable to the family.

#### Study limitations and directions for future research

One limitation of the present study was the relatively small sample size of 135 adolescents with Type I diabetes. Also, participants came exclusively from a diabetes clinic in the northeastern region of the United States and demographic information did not include their ethnic identity, sexual orientation, or religious affiliation. Future research should include larger and more diverse samples of adolescents to conduct confirmatory factor analyses for the new GCRS and to determine whether family conflict continued to be the adolescent belief most strongly associated with poor glucose control. Future research might focus more specifically on use of the GCRS in management of family conflict and on which parenting styles (such as permissive, authoritative, authoritarian) improve the adolescent's motivation for diabetic self-management, internalizing self-sufficiency and quality of life.

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**Table 1**

*Descriptive Statistics of Participant Demographics and Study Variables for 135 Adolescents with Type I Diabetes (51.9% Male, 77.4% Both Parents at Home).*

VARIABLE	$\alpha$	M	(SD)	(range)
Age (years)		15.05	(2.35)	(10 – 22)
BMIz		.73	(.97)	(-1.90 – 2.95)
A1C		9.03%	(1.84)	(5.4 – 14.0%)
		(75 mmol/mol)		(36-130 mmol/mol)
Family Conflict (Hood et al., 2007)	.86	.25	(.26)	(0 – 1.47)
Weight Concern (Markowitz et al., 2010)	.83	.67	(.56)	(0 – 3.56)
Anxious Self-Doubt (Blais et al., 2001)	.85	.69	(.62)	(0 – 2.64)
Glucose Control Resistance (GCRS)	.80	4.92	(3.11)	(0 – 12)

**Table 2**

*Exploratory Factor Analysis Results for the Glucose Control Resistance Scale (GCRS) from Responses of 135 Adolescents with Type 1 Diabetes.*

#	ITEM	Factor loading
1.	It's too hard to calculate my insulin dose, so I guess how much to take.	.677
2.	If I think my blood sugar is high, I decide not to check it.	.617
3.	It takes too much time to weigh foods, so I do not weigh foods, even if it is important for me.	.607
4.	I like to get or buy extra food at school, more than on my meal plan.	.596
5.	I fear hypoglycemia, so when I feel low I just eat, rather than checking my blood sugar.	.590
6.	I eat extra snacks and decide not to take additional (coverage) insulin.	.581
7.	I am not going to count carbs – I am lazy, it is who I am.	.555
8.	The meal plan is too complicated to follow.	.503
9.	I am not going to take time to log (write down) my blood sugars every day.	.498
10.	I do not eat breakfast.	.474
11.	I like to eat snacks any time during the day	.466
12.	I do not write down the correct blood sugar from my meter.	.431

**EXCLUDED ITEMS:**

- (13). When I check my urine, I like to find ketones.
- (14). When my sugar is high, I exercise instead of taking recommended insulin.
- (15). I take less insulin than instructed.
- (16). I decide to skip meals or snacks needed for diabetic control.
- (17). I want to eat less than the dietician suggested I need.
- (18). I cannot see the syringe (pen) well enough to be sure of the dose I take.
- (19). I cannot focus (concentrate) long enough to check my blood sugar.

**Table 3**  
*Bivariate Correlations Between Study Variables for 135 Adolescents With Type 1 Diabetes.*

	A1C	Family Conflict	Weight Concern	Anxious Self-Doubt	Glucose Control Resistance
A1C		.339***	.247**	.203*	.211*
Family Conflict			.718***	.401***	.546***
Weight Concerns				.477***	.595***
Anxious Self-Doubt					.273**
Glucose Control Resistance					

\* $p < .05$ , \*\* $p < .01$ , \*\*\* $p < .001$

**Table 4**

*Multiple Regression Analysis to Examine Four Adolescent Beliefs for their Association with Glucose Control (A1C) in Adolescents with Type I Diabetes.*

ADOLESCENT BELIEF	<i>beta</i>	<i>t</i>	<i>p</i>
Family Conflict (DFCS)	.312	2.56	.012
Weight Concern (DEPS)	-.043	.33	.745
Anxious Self-Doubt (ASI)	.084	.89	.374
Glucose Control Resistance (GCRS)	.044	.42	.672

$R^2 = .12$   
 $F(4, 129) = 4.46$   
 $p = .002$

**Table 5**

*2 X 2 ANCOVA to Examine Demographics Associated with Family Conflict Beliefs by Adolescents with Type I Diabetes, Comparing Across Two Genders (Male, Female), Two Parents-at-Home Conditions (Both Parents, Single Parent), with Adolescent Age and BMIz as Covariates.*

<i>Partial eta<sup>2</sup></i> EFFECT	<i>F</i>	<i>df</i>	<i>p</i>	<i>effect size</i>
Gender	4.53	(1, 118)	.035	.037
Parents-at-home	.60	(1, 118)	.439	
Gender X Parents-at-home	1.96	(1, 118)	.164	
Age	.16	(1, 118)	.692	
BMIz	.01	(1, 118)	.944	